

Naveed Ur Rehman Chughtai

Cell: +923009448220 | Email: nrclhr@gmail.com | www.naveedurrehman.pk

Experience Summary

“Demonstrated valuable Software Testing Support in maintaining several projects for numerous clients. Having various overseas working experiences in the USA, UK, and Singapore.”

Experienced Software Quality Assurance Engineer skilled in analyzing, planning, designing, documenting, automating, and executing applications for various sectors including Banking, Stock Exchange, Insurance, and Telecommunication. Proficient in Manual and Automation Functional Testing, Module-level, Integration, System, Database, and Regression Testing. Expert in creating test plans and cases for "Black Box" and "Automated" testing. I am experienced in devising and implementing repeatable quality assurance processes and methodologies for enterprise-wide technology projects.

Academics

MS in Computer Sciences – the University of Central Punjab, Pakistan,	1997 – 1999
Post Graduate Diploma in Computer Sciences (PGDC) – the University of Punjab, Pakistan	1994 – 1995
BSc (Math A + B, Physics) – the University of Punjab, Pakistan,	1991 – 1993

Selected Technical Skills

Software Testing:	Manual Functional Testing, Module-level testing, Integration Testing, System Testing, Database Testing, Regression Testing, Automation Functional Testing
Testing Tools:	Selenium (Beginner Level), Lettuce, QTP (Basic), and Load Runner (Basic)
E-commerce Platform Testing:	WooCommerce, OpenCart, Magento2, Shopify
Project Management Tool:	Microsoft Team Foundation Server (TFS), Visual Studio Team System (VSTS), JIRA, YouTrack, Bugzilla, Test Director/QC9.0, Microsoft Project
Versioning Tool:	GIT, SVN, Clear Case, Microsoft Visual Source Safe (VSS)
Language:	Python 3 (Beginner Level), HTML, SQL, Visual Basic 6, GW-Basic, Foxpro2.5
Database:	Oracle10g, Microsoft SQL Server Management, Maria DB, Toad, SQL Developer
Others:	Infranet, Microsoft Office Suite.
Operating Systems:	Windows, UNIX/Sun Solaris/LINUX, OS/2.
Mobile App Testing:	Extensive experience in Mobile Application testing and Strong familiarity with iPhone and Android operating systems and applications.
Methodologies and Process	Waterfall, Agile

Selected Accomplishments

Allied Consultants

May 2020 – Present

Project Test Lead

Analyzing the Testing Project. Coordinating product-testing activities with vendor teams including product management, development, and implementation. Managed Operations (Estimation, Scheduling, and Tracking). Assigning a testing task to team members, and coordinating Testing activities like issue resolution, test planning, application testing, and execution.

Independent Contractor (Freelance)

Nov 2019 – May 2020

QA Tester

Collaborated with vendor teams to organize product testing activities, involving coordination with product management, development, and implementation. Managed Operations responsibilities, including Estimation, Scheduling, and Tracking).

Key Accomplishments:

- Analyzed business requirements to create test cases and execute test scripts for individual testing levels, rendered a keen eye for details to identify production issues, debug the error, and resolve the issues.
- Coordinated Testing tasks like issue resolution, test planning, application testing, and execution. Provide technical assistance.
- Cross-functionally worked on product-testing activities with vendor teams including product management, development, and implementation.

Redmath Pvt. Ltd, Lahore, Punjab
System Designer (www.redmath.com)

Oct 2013 – Oct 2019

Completed the testing life cycle for all ongoing projects in the Personal Banking Sector across various regions, including Europe, and North/South America. Analyzed the testing project and delegated testing functions to a team member.

Key Accomplishments:

- Delivered technical direction for all Operations (Estimation, Scheduling, and Tracking); worked synergistically to perform product-testing activities with vendor teams including product management, development, and implementation.
- Lead Testing activities like issue resolution, test planning, application testing, and execution; provided Level 3 Production support by Identifying production issues, debugging the error on the application and Database Level, and resolving the issues.
- Initiated and devised changes in software and configuration in Test and Production environments; analyzed causes of production problems and developed methods for improvement; provided IT support for production-related issues.
- Deployed applications across multiple sites and platforms; built collaborative rapport with other teams to ensure the availability of components and environments; solved all data quality issues raised by end-users in each application.
- Accomplished company goals by accepting ownership for managing all queries and issues, Identified and highlighted issues to relevant departments for resolution, and followed through until resolved.
- Perform functional, integration, and regression testing on mobile devices.

XAVOR, Pakistan

Mar 2010 – Sep 2013

Principal Software Quality Assurance Engineer (www.xavor.com)

Developed synergies to execute and control product-testing activities with vendor teams including product management, development, and implementation steered efforts toward managing Operations (Estimation, Scheduling, and Tracking).

Key Accomplishments:

- Deployed each build into a test environment, executed system testing of the new functionalities and exploratory testing of the system, and reported defects in the Team Foundation Server.
- Analyzed Testing Project-related functions, provided appropriate training, and delegated work responsibilities to each staff member.
- Exercised a hands-on approach to perform Testing tasks like issue resolution, test planning, application testing, and execution.

INTEGROSYS, Singapore

Oct 2009 – Jan 2010

Quality Assurance Engineer

Collaborated closely with vendor teams to coordinate and facilitate product testing activities, collaborating with product management, development, and implementation. Oversaw various Operations tasks, such as Estimation, Scheduling, and Tracking).

Key Accomplishments:

- Upheld a superior level of expertise to methodically evaluate Testing Projects and complete them by implementing best practices.
- Analyzed requirements to provide testing life cycle of ongoing projects for OCBC (Oversea-Chinese Banking Corporation).
- Coordinated Testing tasks like issue resolution, test planning, application testing, and execution. Provide technical assistance.
- Tested Mobile Applications (iPhone & Android)

UOB (United Overseas Bank), Singapore

Jan 2009 – Oct 2009

Project Analyst

- Provided testing life cycle of ongoing projects for UOB (United Overseas Bank); performed Testing functions like issue resolution, test planning, and application testing. Provide technical assistance and build deployment schedules and training.
- Cross-functionally worked on product-testing activities with vendor teams including product management, development, and implementation. Managed Operations (Estimation, Scheduling, and Tracking).
- Analyzed business requirements to create test cases and execute test scripts for individual testing levels, rendered a keen eye for details to identify production issues, debug the error, and resolve the issues.
- Tested Mobile Applications (iPhone & Android)

PRIOR EXPERIENCE

- CITIBANK Singapore

Aug 2007 – Dec 2008

Software Consultant (Singapore)

- TRG Resource Group (Private) Ltd.

Nov 2005 – Aug 2007

Senior QA Engineer (Offshore Office – Lahore, Pakistan)

- Xavor Incorporation, USA *Mar 2005 – Nov 2005*
Senior Software Quality Engineer (Offshore Office – Lahore, Pakistan)
- ESP Global IT Systems (PVT) Limited *Sep 2004 – Mar 2005*
Senior Application Analyst, Pakistan
- Xavor Incorporation, USA *Dec 2002 – Sep 2004*
Software Quality Engineer (Offshore Office – Lahore, Pakistan)
- Protel Networks (UK) Limited, UK *Aug 2001 – Aug 2002*
Application Analyst (Manager QA Department) (Offshore Office – Islamabad, Pakistan)
- Vroom Technologies (Inc.) USA *Nov 1999 – Aug 2001*
Senior Software Test Engineer (Offshore Office – Lahore, Pakistan)
- Lahore Stock Exchange G Ltd, Lahore. Pakistan *Oct 1994 – Mar 1997*
System Analyst (Lahore, Pakistan)

Training Workshops and Certifications

Internal Quality Auditing for ISO 9001:2000 Quality Management Systems

PIQC (Pakistan Institute of Quality and Control), Lahore Pakistan

Effective Meetings Workshop

The British Council, Lahore. Pakistan

Business Communication Skills Certification

The British Council, Lahore. Pakistan

Mercury Interactive Tools (WinRunner, Test Director, and Load Runner) Training

Vroom Technologies, Lahore Pakistan

Diploma in Computer Hardware Maintenance

National Institute of Computer Science and Engineering, Lahore Pakistan

Certificate in Microsoft FOXPRO 2.5

University of Punjab, Pakistan

Certificate in Microsoft GW-BASIC

University of Punjab, Pakistan